

Connect Therapies PLLC

56555 S. Yosemite Street Suite 350

Greenwood Village, CO 80111

<https://www.connecttherapiesllc.com>

Sally Blevins MA LPC LCPC MHC

Licensed in Colorado & Idaho coming soon to Washington State

Addendum to Financial Responsibility Policy

updated 2/2026

No-show or Late Cancellation \$175.00

Current policy states:

- Please arrive on time, as you use up your own time when you arrive late for an appointment. The usual length of an appointment is 45 - 55 minutes which varies by some referring agencies.
- **Late cancellation (less than 24 hours before) and/or No-Show appointments** are billed to the client for the full amount of an hourly session. Current hourly rates are \$175.
- ***Please note that Medicare and Medicaid do not allow me to bill for no-shows. If you are a Medicare or Medicaid client and you cancel or no-show then I have no means of recouping payment and in most cases cannot fill your appointment time on short notice.*** In the case of illness, please notify us no later than 9:00 a.m. the day of the appointment via text or voicemail.
- If your appointment is cancelled or missed, please contact me at your earliest convenience for a new appointment time. ***Insurance companies and EAPs will not pay for no-show charges or late cancellation charges or for telephone consultations.*** You will be charged at the hourly rate. ***If you are an EAP client and you have had to reschedule more than two times you may be dropped from services because we are unable to collect a No Show fee in most instances and are usually unable to fill your appointment on short notice.***
- **If you No Show** for two sessions without contacting the therapist **you will be discharged from services.**

REPEATED No-Shows. Not showing up for appointments on a repeated basis generally indicates though not always a lack of commitment to the therapy process. We understand that there can be extenuating circumstances such as health matters and medical emergencies. Please understand that when you do not show up for an appointment a financial loss is incurred for the therapist and if you are a Medicaid client this cannot be recouped in any way. In the case of other insured clients please understand that we cannot fill the space that you have created. Unlike a doctor's office we do not have a client in the waiting room that can fill the schedule. We do not have the ability to double and triple book as do doctor offices. The loss incurred is simply a loss of income for the session. The result of one No Show per week can be a loss of hundreds of dollars of income over one month which is not sustainable.

Effective 1/7/2023 / 3 Strikes You are Out Policy. If you late cancel or no show a total of three times you will be removed from our client caseload. After three no shows you will have substantially impacted the therapist's income and ability to make a living wage. You will be duly informed via email that services have ended. Please make sure that you understand this new policy when signing the Financial Responsibility document.

